



State Bank of India  
(California)

## CLIENT SERVICES REPRESENTATIVE

Starting range: \$17.59 - \$19.00

Full-time/Non-Exempt

**SUMMARY:** Responsible for delivering superb customer service experience to our banking customers. Handles over the counter teller transactions, opens new accounts, responds to customer inquiries, complies with Bank policies and procedures. Responsibilities include:

- Provides excellent customer service to clients in the processing of deposits, withdrawals, cash advances, stop payments, blocks, wire transfers, and other transactions;
- Recommends and cross-sells bank services;
- Answers phones and performs account research;
- Orders, receives, verifies and distributes cash;
- Follows the Bank's CIP and Due Diligence in the opening of new accounts;
- Files SARS and CTRs as required.

### QUALIFICATIONS:

High School Diploma or equivalent; or one to two years related experience and/or training in banking or high-volume cash handling environment; or equivalent combination of education and experience. Must be able to work 40 hours per week Monday – Friday and ½ day on Saturday. Proof of vaccination required.

### TO APPLY:

If you would like to apply, please submit your resume via email at [careers@sbical.com](mailto:careers@sbical.com) or Fax: 213.489.4560.