



## State Bank of India (California)

YOUR EXPERIENCE, BANK ON IT.

### **Frequently Asked Questions – NRI Services**

**1. Is State Bank of India (California) a branch of State Bank of India in India?**

No, State Bank of India (California) is a US based Bank and a fully owned foreign subsidiary of State Bank of India. We work separately from our parent bank in India.

**2. Can I open an NRE/NRO account with State Bank of India (California)?**

NRE/NRO accounts is a facility provided by State Bank of India in India. You must contact the bank in India directly for those service. For more information, please contact the US helpline no 1-866-328-4209 or visit <https://bank.sbi/web/nri/home>

**3. Can I update my contact details, address change, etc. on my account with State Bank of India in India through State Bank of India (California)?**

No, since we are a separate entity from State Bank of India, we do not provide any services for accounts with State Bank of India in India.

**4. Can I have my documents attested at State Bank of India (California)?**

Yes, the following document attestation services are made available at our branch locations.

1. Life Certificate attestation for pension accounts with State Bank of India
2. NRI application and KYC document attestations
3. Home Loan application and KYC document attestations

**5. Do I need an appointment for attestation services?**

Yes, prior appointment is required for attestation purpose. Please visit <https://www.sbical.com/Locations-Hours.aspx> page for details of our branch location and hours.

**6. What are the attestation fees?**

Attestation charges are applied based on the type and number of documents attested. Please visit <https://www.sbical.com/Policies-Disclosures.aspx> for pricing listed in on our *Personal Banking Schedule of fees and charges*.

**7. Can State Bank of India (California) forward the attested document to the Bank or branch in India?**

No, we can only provide services for attestation of the documents. We do not forward any documents to bank / branch in India on behalf of the client.

**8. Can I send money to my NRE/NRO account through State Bank of India (California)?**

Yes. You can send money to your NRE/NRO account through State Bank of India (California). An account with State Bank of India (California) is required for completing the transfer. Please visit <https://www.sbical.com/Remittances.aspx> for more information.

**9. Can I exchange Indian currency at State Bank of India (California)?**

No, we do not exchange foreign currency.